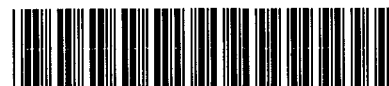


W-01303A-09-0343  
SW-01303A-09-0343



0000129888

ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99285

Date: 9/20/2011

Complaint Description: 08G Consolidation - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Howard R

Nusbaum

Account Name: Howard R Nusbaum

Home:

Street: n/a

Work:

City: Phoenix

CBR:

State: AZ Zip: 85086

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

To who will listen,

This request is directed at those of you have the ability to decide the fate of the up coming Deconsolidation bill. Please use compassion for those living in Anthem who are finding it difficult to maintain their homes and their children especially when being burdened with paying for items which do not benefit them or their community.

Thank you,  
Howard Nusbaum

Arizona Corporation Commission

DOCKETED

SEP 21 2011

Howard R. Nusbaum  
Managing Director, MBA, LTCIS, CSS  
Insurance Services  
Mesirow Financial  
\*End of Complaint\*

DOCKETED BY

Utilities' Response:

Investigator's Comments and Disposition:

9/20--opinion entered into database and will be docketed.

\*End of Comments\*

\*\*\*\*CLOSED\*\*\*\*

Date Completed: 9/20/2011

Opinion No. 2011 - 99285

RECEIVED  
2011 SEP 21 A 9:09  
AZ CORP COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99283

Date: 9/20/2011

Complaint Description: 08G Consolidation - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: **Dennis & Joy Brower**

Account Name: Dennis & Joy Brower

Home: (000) 000-0000

Street:

Work:

City: Phoenix

CBR:

State: AZ Zip: 85086

is: E-Mail

Utility Company: **Arizona - American Sewer Company**

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

\*\*\*\*\*NOTE--customer filed complaint in June and 09-0343 was referenced--however, it was not an opinion about deconsolidation, just rates\*\*\*\*\*

To Corporation commission, As a resident of Anthem, I strongly object to paying for another district's wastewater, when there is no benefit to us ratepayers in Anthem. Approving deconsolidating of the 2 wastewater districts is the only fair thing to do. Thank you

Dennis Joy Brower

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/20--opinion entered into database and will be docketed in 09-0343

\*\*\*\*CLOSED\*\*\*\*

\*End of Comments\*

Date Completed: 9/20/2011

Opinion No. 2011 - 99283

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99282

Date: 9/20/2011

Complaint Description: 08G Consolidation - Opposed  
N/A Not Applicable

Complaint By: First: Holly Last: Matson

Account Name: Holly Matson

Home: -----

Street:

Work:

City: Phoenix

CBR:

State: AZ Zip: 85086

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

Chairman Pierce and Commissioners

Anthem is not connected to the Aqua Fria wastewater district - it would be unjust and unreasonable to have Anthem bear the cost of service.

Please, pass the cost of service to the bearer by deconsolidating Aquau Fria and Anthem.

Holly Matson  
1647 W Silver Pine Drive  
Anthem AZ 85086  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/20 -- opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*CLOSED\*\*\*\*

Date Completed: 9/20/2011

Opinion No. 2011 - 99282

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion      No. 2011 - 99281

Date: 9/20/2011

Complaint Description:      08G Consolidation - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

Chris

Ensign

Account Name:

Chris Ensign

Home: (000) 000-0000

Street:

n/a

Work:

City:

Phoenix

CBR:

State:

AZ

Zip: 85086

is: E-Mail

Utility Company.

Arizona - American Sewer Company

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone:

### Nature of Complaint:

It makes no sense for Anthem ratepayers to subsidize Agua Fria ratepayers. Anthem is not connected to the Agua Fria system and derives no benefits from it. Why should Anthem have to help pay for it. This makes no more sense than asking all Arizonans to help pay for some other state's water and sewage system.

Chris Ensign

Anthem Resident

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

9/20 -- opinion entered into database and will be docketed.

\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

Date Completed:

Opinion No. 2011 - 99281

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

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Opinion      No. 2011 - 99274

Date: 9/20/2011

Complaint Description:      08H Consolidation - In Favor  
N/A Not Applicable

First:

Last:

Complaint By:      **Dan & Deborah**      **Beach**

Account Name:      Dan & Deborah Beach

Home: (000) 000-0000

Street:

Work:

City:      Sun City West

CBR:

State:      AZ      Zip: 85375

is:

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Utility Company.      **Arizona - American Sewer Company**

Division:      sewer

Contact Name:      Karl Wilkins

Contact Phone

**Nature of Complaint:**

We are homeowners in Corte Bella (Sun City West) since 2007. We moved here after saving for a retirement we thought we could afford. The projected waste water and water increases will affect our way of life. The proposal places a hardship on all home owners in C.B. After living in Phoenix for 27 years we can not understand the burden you are placing on us. We understand that an increase is necessary during these trying times. The rate increases you propose are beyond fair. We love Corte Bella, please take the time and come to a reasonable conclusion in this matter. The dockets are Nos. SW-01303A-09-0343 W-01303A-09-0343 W-01303A-10-0448

Dan & Deborah Beach

13243 W. Panchita Dr.  
Sun City West, Az  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

9/20--opinion entered into database and will be docketed in 09-0343 and in 10-0448.

CLOSED

\*End of Comments\*

Date Completed: 9/20/2011

Opinion No.      2011 - 99274

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 99280

Date: 9/20/2011

Complaint Description: 08G Consolidation - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: **Christiane**

**Schunk**

Account Name: Christiane Schunk

Home: (000) 000-0000

Street: n/a

Work:

City: Phoenix

CBR:

State: AZ Zip: 85086

is: E-Mail

Utility Company: **Arizona - American Sewer Company**

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

Commissioners,

I don't understand how you could possibly justify the continued payment by Anthem residents for services that they do not benefit from. I don't think you would want to pay for services to residents in Houston.

I urge you to agree to deconsolidation, it's the logical thing to do.

Christiane Schunk  
Anthem resident  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

9/20--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

Date Completed: 9/20/2011

Opinion No. 2011 - 99280

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion      No. 2011 - 99284

Date: 9/20/2011

Complaint Description:      08G Consolidation - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

**Howard**

**Weatherford**

Account Name:

Howard Weatherford

Home: (000) 000-0000

Street:

n/a

Work:

City:

Phoenix

CBR:

State:

AZ

Zip: 85086

is: E-Mail

Utility Company.

**Arizona - American Sewer Company**

Division:

sewer

Contact Name:

Karl Wilkins

Contact Phone:

### Nature of Complaint:

Commissioner Stump, Commissioner Newman, Commissioner Kennedy, Commissioner Burns. Commissioner Pierce.

I have resided in Anthem since May, 2000. Had I known the water situation would turn into what it has I would not have moved here.

My last water bill was \$206.99 (that does not include trash removal or anyother service) -- may I ask how does that compare to yours?

Why does Anthem have to support The Agua Fria Northwest Treatment Plant when we are not even connected to it?

I still do not understand why there is a difference in rates for the 1 inch vs 3/4 inch service. It should be based on the total gallons used, not the size of your pipe.

As a resident, it seems like the commission is on the side of the water company rather than protecting the consumer. I hope your future actions will prove me wrong.

Thank you for your consideration.

Howard Weatherford

Anthem, AZ

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:



ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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9/20--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*CLOSED\*\*\*\*

Date Completed: 9/20/2011

Opinion No. 2011 - 99284

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